

## Terms of Use of Garden      Hotel Chinzanso Tokyo

The garden of Hotel Chinzanso Tokyo is a strolling -style garden surrounding a pond designed to utilize the rugged terrain, featuring many cultural properties including a three-story pagoda. The following Terms of Use have been established so that all guests visiting our hotel and the garden can enjoy a pleasant, safe, and comfortable time. We appreciate your cooperation.

### 1. Use of Garden

- (1) The opening hours of the garden are announced on our website and in brochures, flyers, and other handouts provided at our hotels, as well as on signs at various locations. We may temporarily change the opening hours or close the garden for unavoidable reasons. In such cases, notification will be made by appropriate means.
- (2) Access to the garden is limited to our hotel guests.

### 2. Disclaimer

Please note that we will not be liable for any of the following matters:

- (1) Loss of valuables or other articles by guests in our hotel or the garden;
- (2) Injuries sustained by guests or damage caused to guests' belongings in our hotel or the garden due to troubles among guests; or
- (3) Injuries sustained by guests or loss of or damage to guests' belongings in our hotel or the garden without any reasonable causes attributable to us.

### 3. Prohibited Activities

The garden of Hotel Chinzanso Tokyo is primarily designed to enjoy strolling. To preserve the garden landscape and enable safe passage to the guests, please refrain from the following activities (unless permitted by the hotel):

- (1) Eating and drinking within the garden;
- (2) Damaging or defacing facilities and/or cultural properties, etc.;
- (3) Bringing in or using items that may disturb other guests  
(e.g., bicycles, balance bikes, unicycles, drones, portable stereos, whistles, tents, insect nets, etc. ) ;
- (4) Collecting, taking, bringing in, or damaging plants or animals  
\* Guide dogs, hearing dogs, and service dogs are excluded;
- (5) Feeding animals (including fish and insects) within the garden;
- (6) Playing games or sports in general that may disturb other guests;
- (7) Sketching or painting with chairs or easels;
- (8) Smoking;
- (9) Leaving garbage or waste outside the trash bins, or bringing in or leaving household garbage;
- (10) The following activities are strictly prohibited, regardless of whether they are for-profit or non-profit (unless permitted by the hotel);
  - Display or sale of goods;
  - Photo shooting or video recording for commercial purposes;
  - Conducting classes of any kind (e.g., photography, sketching, yoga, tai chi chuan, walking), competitions, performances, exhibitions, or similar events for commercial purposes; or
  - Any other activities not permitted by the hotel.

- (11) The following photo shooting or video recording activities and the use of captured videos and/ or photos; or
- Filming occupying pathways or other spaces for a long time;
  - Filming using tripods or board reflectors;
  - Filming for commercial purposes such as sales, advertising, or promotion, or conducting filming events that charge participation fees;
  - Filming using drones; or
  - Posting inappropriate videos or photos taken within the garden or inferring the garden on social media or other Internet platforms.
- \* Loan of photos for public relations to media or the like  
We lend photos of the garden, etc. to media or the like for the purpose of introducing our hotel. Please contact us for details.
- \* Interviews, filming, and use as a location by media  
We provide permission after perusal of the content, subject to the compliance with the matters including the preservation of landscape and ensuring of the safe passage of guests. Please contact us for details in advance and obtain our permission.
- (12) Other activities that we consider inappropriate.

#### 4. Refusal of Use

We may decline the use in the following events:

- (1) In the event where our facilities are unavailable due to natural disasters or other force majeure events (including the spread of infectious diseases), facility malfunctions, or other unavoidable circumstances;
- (2) In the event where the guests fall under any of the following items;
  - (a) Designated organized crime groups and members thereof, or their associates, or other antisocial forces (hereinafter referred to as the "Organized Crime Group") as defined in the "Act on Prevention of Unjust Acts by Organized Crime Group Members" (Act No. 77 of 1991);
  - (b) Corporations or other entities, or members thereof whose business activities are controlled by the Organized Crime Groups;
  - (c) Corporations or members thereof where individuals falling under the Organized Crime Groups serve as officers;
  - (d) Those who are considered likely to engage in acts of violation of laws and regulations, or public order and morals;
  - (e) Those who are suspected of having a contagious disease or infectious disease.
- (3) In the event where the guests engage in any act that causes major nuisance to other guests of our hotel;
- (4) In the event where violent demands are made against us or our staff, or when demands beyond reasonable burden are made;
- (5) Guests' violation of these Terms of Use and/or the "Hotel Chinzanso Tokyo Accommodation Contracts/House Regulations" or if we consider that there is a risk of such violation; or
- (6) In the event where we consider that the use by the guests is unacceptable.

#### 5. Compensation for Damage

- (1) In the event of defacement, damage, or breakage of garden pathways, facilities, or cultural properties, etc. by the guests while using the garden, we reserve the right to claim compensation depending on the extent of such damage.
- (2) In the event of injury or other damage caused to the guests while using the garden due to our professional negligence, we will compensate for such damage based on the extent thereof; provided that, in the case of such circumstances, compensation shall only be made if the guests inform us on the spot.